#### **ANNEX I**

# ANNUAL CORPORATE GOVERNANCE REPORT OF LISTED COMPANIES

#### ISSUER IDENTIFICATION DATA

| DATE OF END OF REFERENCE YEAR | 31/12/2013 |
|-------------------------------|------------|
|-------------------------------|------------|

TAX ID NUMBER A28165587

#### **COMPANY NAME**

PRIM, S.A.

#### DOMICILE

CALLE F Nº 15 - POL. IND. Nº 1 ARROYOMOLINOS, (MOSTOLES) MADRID

# ANNUAL CORPORATE GOVERNANCE REPORT OF LISTED COMPANIES

# **A** OWNERSHIP STRUCTURE

#### A.1 Complete the next table about the company's ownership structure:

| Date of last<br>change | Share capital (€) | No. of shares | Number of voting rights |
|------------------------|-------------------|---------------|-------------------------|
| 05/12/2008             | 4,336,781.00      | 17,347,124    | 17,347,124              |

Indicate whether there are different classes of shares, with different associated rights:

Yes No X

# A.2 Detail of direct and indirect owners of significant stakes, and of their stake at year-end, excluding directors:

| Name of shareholder               | Number of direct voting rights | Number of<br>indirect voting<br>rights | % of total voting rights |
|-----------------------------------|--------------------------------|--|--------------------------|
| FID LOW PRICED STOCK FUND         | 1,032,168                      | 0                                      | 5.95%                    |
| Ms ELISA PRIM BARTOMEU            | 409,628                        | 1,312,765                              | 9.92%                    |
| Ms Ma DOLORES PRIM GONZALEZ       | 977,187                        | 0                                      | 5.63%                    |
| Ms ANA MARIA PRIM GONZALEZ        | 714,206                        | 0                                      | 4.11%                    |
| Mr FRANCISCO RUIZ DE ALDA         | 647,868                        | 0                                      | 3.74%                    |
| Ms ANA PRIM RELLAN                | 526,426                        | 0                                      | 3.03%                    |
| Ms MONICA PRIM RELLAN             | 526,426                        | 0                                      | 3.03%                    |
| Mr JOSE LUIS GARCÍA ARIAS         | 0                              | 870,305                                | 5.01%                    |
| CARTERA DE INVERSIONES MELCA, S.L | 891,860                        | 0                                      | 5.14%                    |
| FMR LLC                           | 0                              | 1,032,168                              | 5.95%                    |

| Name of indirect owner of stake | Through: Name of direct owner of stake | Number of voting rights |
|---------------------------------|--|-------------------------|
| Ms ELISA PRIM BARTOMEU          | BARTAL INVERSIONES, S.L.               | 1,312,765               |
| Mr JOSE LUIS GARCÍA ARIAS       | CARTERA DE INVERSIONES MELCA, S.L      | 703,773                 |
| Mr JOSE LUIS GARCÍA ARIAS       | SERVICIOS INMOBILIARIOS AVILES         | 166,532                 |
| FMR LLC                         | FID LOW PRICED STOCK FUND              | 1,032,168               |

Indicate significant changes in the ownership structure in the year:

# A.3 Complete the next tables regarding the members of the company's board of directors who own stock options in the company:

| Name of director                | Number of direct voting rights | Number of<br>indirect voting<br>rights | % of total voting rights |
|---------------------------------|--------------------------------|--|--------------------------|
| Mr JOSE LUIS MEIJIDE GARCÍA     | 115,969                        | 0                                      | 0.66%                    |
| Mr JUAN JOSÉ PÉREZ DE MENDEZONA | 9,192                          | 0                                      | 0.05%                    |
| IGNACIO ARRAEZ BERTOLIN         | 3,332                          | 0                                      | 0.02%                    |

| Name of director                   | Number of direct voting rights | Number of<br>indirect voting<br>rights | % of total voting rights |
|------------------------------------|--------------------------------|--|--------------------------|
| Mr VICTORIANO PRIM GONZÁLEZ        | 1,633,697                      | 3,403                                  | 9.43%                    |
| Mr ENRIQUE GIMENEZ-REYNA RODRIGUEZ | 1,000                          | 0                                      | 0.01%                    |
| BARTAL INVERSIONES, S.L.           | 1,312,765                      | 0                                      | 7.56%                    |

| Name of indirect owner of stake | Through: Name of direct owner of stake | Number of voting rights |
|---------------------------------|--|-------------------------|
| Mr VICTORIANO PRIM GONZÁLEZ     | SPOUSE                                 | 3,403                   |

| Total % of voting rights held by the board of direct | tors | 17.73% |
|--|------|--------|

Complete the next tables regarding the members of the company's board of directors who own stock options in the company.

A.4 Indicate any family, commercial, contractual or business relationships among owners of significant stakes, insofar as they are known to the company, unless they are not material or are derived from ordinary commercial transactions:

| Name of related shareholders |
|------------------------------|
| Ms ELISA PRIM BARTOMEU       |
| Ms Mª DOLORES PRIM GONZALEZ  |

Relationship type: Family

**Brief description:** 

Elisa Prim Bartomeu has a family relationship with Ma Dolores Prim González

| Name of related shareholders |
|------------------------------|
| Ms ELISA PRIM BARTOMEU       |
| Ms ANA MARIA PRIM GONZALEZ   |

Relationship type: Family

**Brief description:** 

Elisa Prim Bartomeu has a family relationship with Ana Ma Prim González.

| Name of related shareholders |
|------------------------------|
| Ms ELISA PRIM BARTOMEU       |
| Ms ANA PRIM RELLAN           |

Relationship type: Family

**Brief description:** 

Elisa Prim Bartomeu has a family relationship with Ana Prim Rellán.

|                        | Name of related shareholders |
|------------------------|------------------------------|
| Ms ELISA PRIM BARTOMEU |                              |

#### Name of related shareholders

Ms MONICA PRIM RELLAN

Relationship type: Family

**Brief description:** 

Elisa Prim Bartomeu has a family relationship with Mónica Prim Rellán.

| Name of related shareholders |
|------------------------------|
| Ms ELISA PRIM BARTOMEU       |
| Ms Ma DOLORES PRIM GONZALEZ  |

Relationship type: Family

**Brief description:** 

Mª Dolores Prim González has a family relationship with Elisa Prim Bartomeu.

| Name of related shareholders | Name of related shareholders |
|------------------------------|------------------------------|
|                              | Ms Ma DOLORES PRIM GONZALEZ  |
|                              | Ms ANA MARIA PRIM GONZALEZ   |

Relationship type: Family

**Brief description:** 

Mª Dolores Prim González has a family relationship with Ana Mª Prim González

| Name of related shareholders |
|------------------------------|
| Ms Ma DOLORES PRIM GONZALEZ  |
| Ms ANA PRIM RELLAN           |

Relationship type: Family

**Brief description:** 

Ma Dolores Prim González has a family relationship with Ana Prim Rellán

| Name of related shareholders |
|------------------------------|
| Ms Ma DOLORES PRIM GONZALEZ  |
| Ms MONICA PRIM RELLAN        |

Relationship type: Family

**Brief description:** 

Ma Dolores Prim González has a family relationship with Mónica Prim Rellán

|                            | Name of related shareholders |
|----------------------------|------------------------------|
| Ms ELISA PRIM BARTOMEU     |                              |
| Ms ANA MARIA PRIM GONZALEZ |                              |

Relationship type: Family

**Brief description:** 

Ana Mª Prim González has a family relationship with Elisa Prim Bartomeu.

| Name of related shareholders |
|------------------------------|
| Ms Ma DOLORES PRIM GONZALEZ  |
| Ms ANA MARIA PRIM GONZALEZ   |

Relationship type: Family

**Brief description:** 

Ana Mª Prim González has a family relationship with Mª Dolores Prim González

| Name of related shareholders |  |
|------------------------------|--|
| Ms ANA MARIA PRIM GONZALEZ   |  |
| Ms ANA PRIM RELLAN           |  |

Relationship type: Family

**Brief description:** 

Ana Mª Prim González has a family relationship with Ana Prim Rellán

| Name of related shareholders |
|------------------------------|
| Ms ANA MARIA PRIM GONZALEZ   |
| Ms MONICA PRIM RELLAN        |

Relationship type: Family

**Brief description:** 

Ana Ma Prim González has a family relationship with Mónica Prim Rellán

| Name of related shareholders |  |
|------------------------------|--|
| Ms ELISA PRIM BARTOMEU       |  |
| Ms ANA PRIM RELLAN           |  |

Relationship type: Family

**Brief description:** 

Ana Prim Rellán has a family relationship with Elisa Prim Bartomeu.

| Name of related shareholders |  |
|------------------------------|--|
| Ms Ma DOLORES PRIM GONZALEZ  |  |
| Ms ANA PRIM RELLAN           |  |

Relationship type: Family

#### **Brief description:**

Ana Prim Rellán has a family relationship with Ma Dolores Prim González

| Name of related shareholders |
|------------------------------|
| Ms ANA MARIA PRIM GONZALEZ   |
| Ms ANA PRIM RELLAN           |

Relationship type: Family

**Brief description:** 

Ana Prim Rellán has a family relationship with Ana Mª Prim González

| Name                  | Name of related shareholders |
|-----------------------|------------------------------|
| Ms ANA PRIM RELLAN    |                              |
| Ms MONICA PRIM RELLAN |                              |

Relationship type: Family

**Brief description:** 

Ana Prim Rellán has a family relationship with Mónica Prim Rellán

| Name of related shareholders |
|------------------------------|
| Ms ELISA PRIM BARTOMEU       |
| Ms MONICA PRIM RELLAN        |

Relationship type: Family

**Brief description:** 

Mónica Prim Rellán has a family relationship with Elisa Prim Bartomeu

|                             | Name of related shareholders |
|-----------------------------|------------------------------|
| Ms Ma DOLORES PRIM GONZALEZ |                              |
| Ms MONICA PRIM RELLAN       |                              |

Relationship type: Family

**Brief description:** 

Mónica Prim Rellán has a family relationship with Ma Dolores Prim González

| I                          | Name of related shareholders |
|----------------------------|------------------------------|
| Ms ANA MARIA PRIM GONZALEZ |                              |
| Ms MONICA PRIM RELLAN      |                              |

Relationship type: Family

**Brief description:** 

Mónica Prim Rellán has a family relationship with Ana Mª Prim González

| Name of related shareholders |
|------------------------------|
| Ms ANA PRIM RELLAN           |
| Ms MONICA PRIM RELLAN        |
|                              |

Relationship type: Family

**Brief description:** 

Mónica Prim Rellán has a family relationship with Ana Prim Rellán

- A.5 Indicate any commercial, contractual or corporate relationships between owners of significant stakes and the company and/or its group, unless they are not material or are derived from ordinary commercial transactions:
- A.6 Indicate whether shareholders' agreements that affect the company have been notified to the company as provided in articles 530 and 531 of the Capital Companies Act. If so, briefly describe the agreements and agreement and the shareholders involved:

| Yes | No | X |
|-----|----|---|
|-----|----|---|

Indicate if the company is aware of any concerted actions among its shareholders. If so, give a brief description:

| Yes | No [ | Χ |
|-----|------|---|
|     |      |   |

If the shareholders' agreements or concerted actions have been amended or terminated in the year, indicate this expressly.

A.7 Indicate if any natural or legal person exercises or can exercise control over the company in accordance with article 4 of the Securities Market Act. If so, identify that person:

|     | Comments |  |
|-----|----------|--|
| Yes | No X     |  |

#### A.8 Complete the next tables about the company's own shares: At

#### year-end:

| Number of direct shares | Number of indirect shares (*) | Total % of share capital |  |
|-------------------------|-------------------------------|--------------------------|--|
| 352,772                 | 0                             | 2.03%                    |  |

#### (\*) Through:

Detail the significant changes in the year, in accordance with Royal Decree 1362/2007:

| Date of communication | Date of communication Total direct shares acquired |   | Total % of share capital |
|-----------------------|--|---|--------------------------|
| 08/04/2013            | 353,125  | 0 | 2.03%                    |

| A.9 Detail the conditions and the Board of Directors to be  |  | t authorisation that the Shareholders' Meeting has given to pares.  |  |
|---|--|---|--|
| authorised the subsidiaries to acquarticle 509 of the consolidated text maximum number of shares to be  | uire shares of the paren<br>t of the Capital Compan<br>acquired was set at 10°<br>s from the date of the M | he Board of Directors of Prim, S.A. to acquire own shares, and it also t company, within the limits and subject to the requirements established in ies Act and other matching legislation, by any means established by law. The % of capital stock, at a price of at least 1 euro and at most 15 euro. This eeting, and revokes the authorisation granted by the Shareholders' Meeting on |  |
|   | disclose the exis  | ons on the disposal of securities and/or any restriction on stence of any restrictions that might impair the acquisition of nares in the market.  |  |
|   | Yes  | No X  |  |
| A.11 Indicate whether the Sha<br>vis-à-vis a takeover bid, in   |  | ng has decided on the adoption of neutralisation measures Act 6/2007.   |  |
|   | Yes  | No X  |  |
| Detail any such methods trendered ineffective:  | that have been ap  | oproved and the terms in which the restrictions will be   |  |
| A.12 Indicate whether the com<br>European Union.  | npany has issued   | securities that are not listed in a regulated market in the   |  |
|   | Yes  | No X  |  |
| If so, state the classes of obligations.  | shares and, for e  | ach class of shares, their corresponding rights and   |  |
| GENERAL MEETING   |  |   |  |
|   |  | respect to the minimum requirements set out in the Capital rum for a General Meeting of Shareholders, and describe  |  |
|   | Yes  | No X  |  |
| B.2 Indicate whether there are differences with respect to the rules provided by the Capital Companies Act for the adoption of corporate resolutions: |  |   |  |
|   | Yes  | No X  |  |
| Describe the differences v  | vith respect to the  | e rules set out in the Capital Companies Act.   |  |
|   |  | ents of the company's Articles of Association. In particular, the Articles of Association and any rules for safeguarding  |  |

В

For amendments to the Company's Articles of Association, the Articles require the same quorum and majority as set out in the Capital Companies Act (CCA).

shareholders' rights in the event of an amendment of the Articles.

B.4 Indicate the attendance at the shareholders' meetings held in the reporting year and the preceding year:

|                 | Attendance data |             |                   |       |        |
|-----------------|-----------------|-------------|-------------------|-------|--------|
| Date of General | % of            | % by proxy: | % distance voting |       | Total  |
| Meeting         | attendance:     |             | Electronic voting | Other | lotai  |
| 29/06/2013      | 39.94%          | 22.53%      | 0.00%             | 0.00% | 62.47% |

| B.5 Indicate whether there are any | restrictions in the Article | es requiring a minimu | ım number of shares to |
|------------------------------------|-----------------------------|-----------------------|------------------------|
| attend the General Meeting:        |                             |                       |                        |

| Yes | No | X |
|-----|----|---|
|-----|----|---|

B.6 Indicate whether it has been agreed that certain decisions entailing an amendment to the company's structure (subsidiarisation, purchase or sale of essential operating assets, transactions equivalent to liquidating the company, etc.) must be submitted for approval by a Shareholders' Meeting even if this is not expressly required by company law.

| Yes | No | X |
|-----|----|---|
|     |    |   |

B.7 Give the address of the company's website and the way to access the information about corporate governance and other information about General Meetings that must be placed at shareholders' disposal via the company's website.

This information is available on the company's website at www.prim.es/index.php/informacion-accionistas-e-inversores.html

# C STRUCTURE OF THE COMPANY'S ADMINISTRATION

#### C.1 Board of Directors

C.1.1 Maximum and minimum number of directors envisaged in the Articles:

| Maximum number of directors | 10 |
|-----------------------------|----|
| Minimum number of directors | 4  |

C.1.2 Complete the next table with the members of the board:

| Name of director                   | Representative | Board position             | Date first appt. | Date last appt. | Type of appointment                    |
|------------------------------------|----------------|----------------------------|------------------|-----------------|--|
| Mr JOSE LUIS MEIJIDE<br>GARCÍA     |                | VICE-SECRETARY<br>DIRECTOR | 23/12/1996       | 29/06/2013      | SHAREHOLDERS'<br>MEETING<br>RESOLUTION |
| Mr JUAN JOSÉ PÉREZ<br>DE MENDEZONA |                | DIRECTOR                   | 30/06/1990       | 19/06/2010      | SHAREHOLDERS'<br>MEETING<br>RESOLUTION |
| IGNACIO ARRAEZ<br>BERTOLIN         |                | SECRETARY<br>DIRECTOR      | 14/06/2012       | 14/06/2012      | CO-OPTATION                            |
| Mr VICTORIANO PRIM<br>GONZÁLEZ     |                | CHAIRMAN                   | 26/06/1993       | 21/06/2008      | SHAREHOLDERS'<br>MEETING<br>RESOLUTION |

| Name of director                         | Representative                  | Board position | Date first appt. | Date last appt. | Type of appointment                    |
|--|---------------------------------|----------------|------------------|-----------------|--|
| Mr ENRIQUE<br>GIMENEZ-REYNA<br>RODRIGUEZ |                                 | DIRECTOR       | 14/06/2012       | 14/06/2012      | CO-OPTATION                            |
| BARTAL INVERSIONES,<br>S.L.              | Mr ANDRÉS<br>ESTAIRE<br>ÁLVAREZ | VICE-CHAIRMAN  | 25/06/2005       | 19/06/2010      | SHAREHOLDERS'<br>MEETING<br>RESOLUTION |

| Total number of directors | 6 |
|---------------------------|---|
|---------------------------|---|

Indicate any removals from the Board of Directors in the reporting period:

C.1.3. Complete the next tables with the members of the board and their status:

#### **EXECUTIVE DIRECTORS**

| Name of director            | Committee consulted with respect to the appointment | Position in the company          |
|-----------------------------|---|----------------------------------|
| Mr JOSE LUIS MEIJIDE GARCÍA | APPOINTMENTS AND REMUNERATION COMMITTEE             | Director - Orthopaedics Division |
| Mr VICTORIANO PRIM GONZÁLEZ | Appointments and Remuneration Committee             | General Manager                  |

| Total number of executive directors | 2      |
|-------------------------------------|--------|
| % of total Board                    | 33.33% |

#### **EXTERNAL PROPRIETARY DIRECTORS**

| Name of director         | Committee consulted with respect to the appointment | Name of the significant shareholder who the director represents or who proposed his/her appointment |
|--------------------------|---|---|
| BARTAL INVERSIONES, S.L. | APPOINTMENTS AND REMUNERATION COMMITTEE             | Ms ELISA PRIM BARTOMEU  |

| Total number of proprietary directors | 1      |
|---------------------------------------|--------|
| % of total Board                      | 16.67% |

#### **EXTERNAL INDEPENDENT DIRECTORS**

#### Name of director:

Mr JUAN JOSÉ PÉREZ DE MENDEZONA

Profile:

Economist, former tax inspector, auditor

#### Name of director:

#### **IGNACIO ARRAEZ BERTOLIN**

#### Profile:

Lawyer, Master's degree in Tax Law (CEU); member of the Spanish Association of Tax Lawyers

#### Name of director:

#### Mr ENRIQUE GIMENEZ-REYNA RODRIGUEZ

#### Profile:

Lawyer; former Director-General of Taxes and Secretary of State for Finance.

#### Total number of independent directors

|                  | 3      |
|------------------|--------|
| % of total board | 50.00% |

Indicate whether any director classified as independent receives, from the company or the same group, any amount or benefit under a heading other than director remuneration, or holds or has held, during the last year, a business relationship with the company or any other company in its group, either in his/her own name or as a significant shareholder, director or senior manager of an entity that holds or has held such a relationship.

Ignacio Arraez is also a director of Maio Legal SLP.

The amounts paid for legal services hired in competition with other law firms are not so large as to compromise independence.

If yes, give the reasons why it is considered that the director qualifies as an independent director.

#### **OTHER EXTERNAL DIRECTORS**

Detail the reasons why they cannot be classified as proprietary or independent, and any relations they have with the company, its executives or its shareholders:

Indicate any changes in each director's status in the period:

C.1.4 Complete the following table with information on the number of female directors in the last four years, and their category:

|                | Number of female directors |      |      |      | % of total directors in each category |       |       |       |
|----------------|----------------------------|------|------|------|---------------------------------------|-------|-------|-------|
|                | 2013                       | 2012 | 2011 | 2010 | 2013                                  | 2012  | 2011  | 2010  |
| Executive      | 0                          | 0    | 0    | 0    | 0.00%                                 | 0.00% | 0.00% | 0.00% |
| Proprietary    | 0                          | 0    | 0    | 0    | 0.00%                                 | 0.00% | 0.00% | 0.00% |
| Independent    | 0                          | 0    | 0    | 0    | 0.00%                                 | 0.00% | 0.00% | 0.00% |
| Other external | 0                          | 0    | 0    | 0    | 0.00%                                 | 0.00% | 0.00% | 0.00% |
| Total:         | 0                          | 0    | 0    | 0    | 0.00%                                 | 0.00% | 0.00% | 0.00% |

| C.1.5 Detail any measures adopted to seek to appoint women so as to achieve a balance of womer<br>and men on the Board of Directors.   |
|--|
| Detail such measures   |
| The Board of Directors considers it advisable that specific efforts be made to ensure that the list of candidates for forthcoming director appointments include women, and it has asked the Appointments and Remuneration Committee to take this into consideration when making proposals.         |
| C.1.6 Describe any measures adopted by the Appointments Committee to ensure that the selection procedure is free of an implicit bias that might prevent the selection of women, and that the Company deliberately seeks female candidates with the necessary professional profile:                 |
| Detail such measures   |
| When proposing candidates for directorships, the Appointments and Remuneration Committee focuses primarily on the candidate's professional profile and on the Board's recommendation referred to in section C.1.5.   |
| Where, despite such measures, there are few or no female directors, indicate the reasons for this situation.   |
| Detail of reasons  |
| In 2013, there were no proposals from the Appointments and Remuneration Committee or appointments of new directors.  |
| C.1.7 Detail how the significant shareholders are represented on the Board.  |
| As a significant shareholder, the company Bartal Inversiones, S.L. has a seat on the Board.  |
| C.1.8 Indicate any reasons for which proprietary shareholders were appointed at the proposal of a shareholder owning less than 5% of capital:  |
| Disclose any rejection of a formal request for a board seat from shareholders whose equity stake is equal to or greater than that of others which applied successfully for a proprietary directorship. Detail the reasons for any such rejection:  |
| Yes No X   |
| C.1.9 State whether any director has withdrawn from his/her position before the expiration of his/her term of office, whether the director has given reasons to the Board and by what means and, in the event that he/she gave reasons in writing to the full Board, describe at least the reasons |

given by the director:

C.1.10 Indicate any powers delegated to the chief executive officer(s):

C.1.11 Identify any board members with directorships or management positions in other companies that form part of the listed company's group:

| Name of director            | Name of the group's subsidiary             | Position                      |
|-----------------------------|--|-------------------------------|
| Mr JOSE LUIS MEIJIDE GARCÍA | ESTABLECIMIENTOS<br>ORTOPÉDICOS PRIM, S.A. | Joint & Several Administrator |
| Mr JOSE LUIS MEIJIDE GARCÍA | LUGA SUMINISTROS MÉDICOS, S.L.             | Joint & Several Administrator |
| Mr VICTORIANO PRIM GONZÁLEZ | ENRAF NONIUS IBERICAPORTUGAL LDA.          | MANAGER                       |
| Mr VICTORIANO PRIM GONZÁLEZ | INMOBILIARIA CATHARSIS, S.A.               | Joint & Several Administrator |
| Mr VICTORIANO PRIM GONZÁLEZ | ESTABLECIMIENTOS<br>ORTOPÉDICOS PRIM, S.A. | Joint & Several Administrator |
| Mr VICTORIANO PRIM GONZÁLEZ | ENRAF NONIUS IBERICA, S.A.                 | Joint & Several Administrator |
| Mr VICTORIANO PRIM GONZÁLEZ | SIDITEMEDIC. S.L. (SOCIEDAD UNIPERSONAL )  | Joint & Several Administrator |
| Mr VICTORIANO PRIM GONZÁLEZ | LUGA SUMINISTROS MÉDICOS, S.L.             | Joint & Several Administrator |
| BARTAL INVERSIONES, S.L.    | ENRAF NONIUS IBERICA S.A.                  | Joint & Several Administrator |

C.1.12 Indicate any company directors who are members of the board of directors of other companies listed on Spanish official stock markets, other than group companies, of which the company has been notified:

| Name of director        | Name of the group's subsidiary        | Position |
|-------------------------|---------------------------------------|----------|
| IGNACIO ARRAEZ BERTOLIN | Inversiones Mobiliarias Barcino, S.A. | DIRECTOR |

| C.1.13 Indicate whether the company has established rules about the number of directorships the | at |
|---|----|
| board members can hold, and describe any such rules:  |    |

| Yes | No | X |
|-----|----|---|
|     |    |   |

C.1.14 Identify the company's policies and general strategies that it has been decided must be approved by a plenary meeting of the Board of Directors:

|   | Yes | No |
|---|-----|----|
| Investment and funding policy   | Х   |    |
| Definition of the group structure   | Х   |    |
| Corporate governance policy   | Х   |    |
| Corporate social responsibility policy  | Х   |    |
| The strategic or business plan, and the management objectives and annual budgets                    | Х   |    |
| Remuneration policy and assessment of senior management performance                                 | Х   |    |
| Risk control and management policy, and regular oversight of internal reporting and control systems | х   |    |
| Policy on dividends and own shares, particularly any limits   | Х   |    |

C.1.15 Indicate the overall remuneration for the Board of Directors:

| Board of Directors remuneration (thousand euro) | 706 |
|---|-----|
| Amount of accumulated pension rights            | 0   |

| held by directors (thousand euro)Overall Board of Directors |     |
|---|-----|
| remuneration (thousand euro)                                | 706 |

| C.1.16 Identify senior management members | who are not executive directors and the total |
|---|---|
| remuneration accrued to them in the       | year:   |

| Name                      | Position                                   |
|---------------------------|--|
| Mr ANDRÉS ESTAIRE ÁLVAREZ | DIRECTOR OF THE HOSPITAL SUPPLIES DIVISION |
| Mr JUAN ALCANTARA MORALES | CORPORATE GENERAL MANAGER                  |
| Ms ESPERANZA DEZA ANTA    | CFO  |

| Total remuneration of senior management (in thousand euro) | 536 |
|--|-----|

C.1.17 Identify any board members who are also board members or executives of a significant shareholder and/or subsidiaries of its group:

Identify any significant relationships, other than those stated in the preceding section, of board members that link them to significant shareholders and/or subsidiaries in the group:

#### Name of related director:

Mr VICTORIANO PRIM GONZÁLEZ

Name of related significant shareholder:

Ms ELISA PRIM BARTOMEU

**Description of relationship:** 

Family

C.1.18 Indicate whether there were any amendments to the board regulation in the year.

Yes No X

C.1.19 Indicate the procedure for appointing, re-appointing, assessing and removing directors. Indicate the competent bodies, the process and the criteria for each procedure.

Based on the recommendations of the Appointments and Remuneration Committee, the Board of Directors makes proposals to the Shareholders' Meeting for the appointment and removal of directors, and their number, having regard to the Company's circumstances at any given time. The Board of Directors determines, at any given time, the procedures for appointing, re-appointing, evaluating and removing directors.

C.1.20 Indicate whether the board of directors assessed its own performance during the year:

Yes X No

Describe the extent to which the annual evaluation of the Board, if any, led to significant changes in its internal organisation and the procedures applicable to its activities:

|        | Description of the amendments  |     |
|--------|--|-----|
|        | The self-assessment by the Board did not give rise to changes in the Board's internal organisation or procedures.  |     |
| C.1.21 | ndicate the reasons for which directors may be forced to resign.   |     |
|        | In accordance with article 13 of the Board of Directors Regulation, directors have a duty to resign where their continuance on the board might have a negative impact on the board's performance or on the Company's good name or reputation.  |     |
| C.1.22 | ndicate whether the function of chief executive of the company is assigned to the Chairman so, indicate the measures taken to limit the risk of a single person accumulating power:  | . 1 |
|        | Yes X No   |     |
|        | Measures to limit risks  |     |
|        | All decisions of strategic importance are discussed with the Board of Directors.   | _   |
|        | State whether the company has established rules to empower an independent director request a board meetings or the inclusion of new business on the agenda; to coordinate a give voice to the concerns of external directors; and to lead the board's evaluation; detail a such rules.     | nc  |
|        | Yes X No   |     |
|        | Detail the rules   | _   |
|        | Both article 18 of the Articles of Association and article 8 of the Board Regulation establish that the Board of Directors will meet whenever the Chairman so decides or at the request of a director, in which case a meeting must be convened within the 15 days following such request. | )   |
| C.1.23 | s a supermajority, other than the legal majority, required in some decisions?  |     |
|        | Yes No X   |     |
|        | Describe the differences, if any.  |     |
| C.1.24 | Detail whether there are specific requirements, other than those relating to directors, for appointing the Chairman of the Board of Directors.   |     |
|        | Yes No X   |     |
| C.1.25 | ndicate if the chairperson has a casting vote:   |     |
|        | Yes X No   |     |
|        | Issues on which there is a casting vote  |     |
|        |  |     |

The Chairman has a casting vote in the event of a tie, as provided in the Articles of Association and the Board of Directors Regulation, and this applies to all issues.

| C.1.26 Indicate if                    | the articles or board regulation                               | on establish an age limit for directors:  |          |
|---------------------------------------|--|---|----------|
|                                       | Yes X  | No  |          |
| Age limit                             | for chairperson: 75  |   |          |
| Age limit                             | for CEO: 75  |   |          |
| Age limit                             | for director: 75   |   |          |
|                                       | the articles or board regulation provided in the regulations:  | on establish a term limit for independent directors othe  | r        |
|                                       | Yes  | No X  |          |
| for direct<br>specifical<br>been esta | ors to grant proxy in Board of<br>lly, the maximum number of p | Association or the Board Regulation set out specific rule of Directors meetings, the method of doing so and, mo proxies that a director can hold, as well as whether it has an another director of the same categories. | re<br>as |
| Directors m                           | nay only grant proxy to another director.                      |   |          |
| times tha                             |  | ors meetings held in the year. Also, state the number<br>Board meetings. Proxies granted with specific instruction  |          |

| Number of board meetings                           | 11 |
|--|----|
| Number of Board meetings held without the chairman | 0  |

Indicate the number of meetings held by board committees in the year:

| Committee                               | No. of meetings |
|---|-----------------|
| APPOINTMENTS AND REMUNERATION COMMITTEE | 5               |
| AUDIT COMMITTEE                         | 9               |

C.1.30 Indicate the number of board of directors meetings held in the year which were attended by all members. Proxies granted with specific instructions are not counted as absences:

| Director attendance  | 7      |
|--|--------|
| Attendance as a % of the total number of votes during the year | 93.33% |

| C.1.31 | Indicate whether the separate and consolidated f board approval are certified beforehand:   | inancial statements that are presente   | ed fo | r     |
|--------|---|---|-------|-------|
|        | Yes N   | o X                                     |       |       |
|        | Identify the person(s) that certified the company's statements for board authorisation:   | s separate and consolidated financia    | I     |       |
| C.1.32 | Detail any mechanisms established by the Board consolidated financial statements authorised by with a clean auditors' report.                     | •                                       |       |       |
|        | The Company has an Audit Committee which oversees that the laprinciples are applied in connection with the financial statements auditors' report. |   |       |       |
| C.1.33 | Is the board secretary a director?  |   |       |       |
|        | Yes X   | 0                                       |       |       |
| C.1.34 | Describe the procedures for appointment and rewhether the Appointments Committee is consumed whether they are approved by the full Board          | Ited about such appointments and        |       |       |
|        | Procedure for appoin  | ment and removal                        |       |       |
|        | The Board appoints and removes the Board secretary based on a and Remuneration Committee  | reasoned proposal from the Appointments |       |       |
|        |   |   | Yes   | No    |
|        | Is the Appointments Committee consulted on the appointme  | nt?                                     | X     |       |
|        | Is the Appointments Committee consulted on the removal?   |   | Х     |       |
|        | Does the full Board approve the appointment?  |   | Х     |       |
|        | Does the full Board approve the removal?  |   | Х     |       |
|        | Is the Board Secretary entrusted in particular wit governance recommendations?  | h ensuring compliance with corporate    | Э     |       |
|        | Yes X   | 0                                       |       |       |
|        | Commen  | ds.                                     |       |       |
| C.1.35 | Describe any mechanisms established by the auditors, financial analysts, investment banks an  | company to safeguard the indepen        | ıden  | ce of |
|        | The Audit Committee is entrusted with ensuring the independence   | e of the external auditors.             |       |       |

| C.1.36 | State whether the Company changed its external auditor of incoming and outgoing auditor:  | during the year. If s  | o, identify  | the   |
|--------|---|--|--|---|
|        | Yes No X  |  |  |   |
|        | If there was a disagreement with the outgoing auditor, de-  | scribe it:   |  |   |
| C.1.37 | Indicate whether the audit firm performs work for the cauditing and, if so, state the fees received for such work total fees billed to the company and/or its group:  |  |  |   |
|        | Yes No X  |  |  |   |
| C.1.38 | State whether or not the auditors' report on the previous year of it was, state the reasons given by the Chairperson of content and scope of the qualification or exception.  |  |  |   |
|        | Yes X No  |  |  |   |
|        | Description of the reasons  | ·  |  |   |
|        | In their report on the financial statements of the Company for the year ended scope limitation, in that, at the time the financial statements were authorised to subsidiaries, namely Saarema Sociedad Promotora de Centros Residenciales not been audited and, consequently, the last available audited financial statements. These are the reasons given by the Audit Committee the company does not have a majority of voting rights in that subsidiary, there company in the future, and that Prim, S.A. does not have the legal power to a subsequent years. | by the Board of Directors, to<br>s, S.L. (formerly Residenci<br>ments, i.e. those for 2012,<br>e, through its Chairman, we<br>may be similar delays in the | those of one<br>al CDV-16, S<br>were used to<br>ho noted that<br>the audit of th | of the<br>S.A.), had<br>draw up<br>t, since |
| C.1.39 | Indicate the number of consecutive years that the current au statements of the company and/or its group. Also, indicat current audit firm as a percentage of the total number of y have been audited:   | e the number of ye   | ars audite   | ed by the                                   |
|        |   |  | Company  | Group                                       |
|        | Number of consecutive years  No. of years audited by the current audit firm/No. of years that the comp  | any bao baon   | 14.00%   | 14.00%                                      |
|        | audited (%)   | any nas been   | 14.00%   | 14.00%                                      |
| C.1.40 | Indicate whether there is a procedure for directors to engaprovide details:  Yes X No Detail the procedure  | ige external consul  | tants and  | , if so,                                    |
|        | Any director seeking external advice may propose it to the Board of Directors   | for approval   |  |   |
|        | , sstar cooking external daries may propose it to the board of billotters   | .c. approvan   |  |   |

|     | Yes X No  |
|-----|---|
|     | Detail the procedure  |
| · · | The Secretary of the Board of Directors will provide the necessary information sufficiently in advance so that directors may debate the items on the agenda. Any additional information that is required may be requested from the Secretary of the Board of Directors or any of the Executive Directors before, during or after the Board Meeting, or whenever it is considered appropriate. |
|     | State whether the company has rules obliging directors to inform the board of any circumstance that might harm the company's good name or reputation, and describe any that exist:  |
|     | Yes X No  |
| ſ   | Describe the rules  |
| l   | Article 13 of the Board of Directors Regulation requires directors to resign in the event that their membership of the Board might affect the Company's performance, credit or reputation.  |
| ŀ   | State whether any member of the Board of Directors has informed the Company that he/she has been charged with, or tried for, any of the crimes covered by article 213 of the Capita Companies Act:  |
|     | Yes No X  |
| C   | State whether the Board of Directors has analysed the case. If it has, detail and explain the decision as to whether or not the director should retain his/her position or describe any actions aken by the Board up to the date of this report or those that it plans to take.   |
| ć   | Detail any significant agreements entered into by the company which come into force, are amended or terminate in the event of a change of control of the company due to a takeover bid, and their effects.  |
|     | Not applicable.   |
| (   | Provide an aggregate list and give details of any agreements between the company and its officers, executives or employees that provide for indemnity payments or contain golder parachute clauses for cases where they resign or suffer unfair dismissal or if their employment relationship is terminated due to a takeover or another type of transaction.                                 |
| ļ   | Number of beneficiaries: 1  |
|     |   |
|     | Type of beneficiary:  |

#### **Description of agreement:**

[Description of agreement]

Indicate whether these contracts have to be notified to and/or approved by the company's or group's bodies:

|                                  | Board of Directors | General Meeting |
|----------------------------------|--------------------|-----------------|
| Body that authorises the clauses | Yes                | No              |

|   | Yes | No |
|---|-----|----|
| Is the General Meeting informed of the clauses? |     | X  |

#### C.2. Board of Directors sub-committees

C.2.1 Detail all the Board of Directors committees, their members and the proportion of proprietary and independent directors:

#### **APPOINTMENTS AND REMUNERATION COMMITTEE**

| Name                        | Position  | Category    |
|-----------------------------|-----------|-------------|
| Mr VICTORIANO PRIM GONZÁLEZ | DIRECTOR  | Executive   |
| BARTAL INVERSIONES, S.L.    | SECRETARY | Proprietary |

| % executive directors      | 1.00% |
|----------------------------|-------|
| % proprietary directors    | 1.00% |
| % independent directors    | 0.00% |
| % other external directors | 0.00% |

### **AUDIT COMMITTEE**

| Name                               | Position  | Category    |
|------------------------------------|-----------|-------------|
| IGNACIO ARRAEZ BERTOLIN            | SECRETARY | Independent |
| Mr VICTORIANO PRIM GONZÁLEZ        | DIRECTOR  | Executive   |
| Mr ENRIQUE GIMENEZ-REYNA RODRIGUEZ | CHAIRMAN  | Independent |

| % executive directors      | 1.00% |
|----------------------------|-------|
| % proprietary directors    | 0.00% |
| % independent directors    | 2.00% |
| % other external directors | 0.00% |

C.2.2 Complete the following table with information on the number of female directors in the Board sub-committees in the last four years:

|   |        | Number of female directors |        |       |        |       |        |       |
|---|--------|----------------------------|--------|-------|--------|-------|--------|-------|
|   | 2013   |                            | 2012   |       | 2011   |       | 2010   |       |
|   | Number | %                          | Number | %     | Number | %     | Number | %     |
| APPOINTMENTS AND REMUNERATION COMMITTEE | 0      | 0.00%                      | 0      | 0.00% | 0      | 0.00% | 0      | 0.00% |
| EXECUTIVE<br>COMMITTEE                  | 0      | 0.00%                      | 0      | 0.00% | 0      | 0.00% | 0      | 0.00% |
| AUDIT COMMITTEE                         | 0      | 0.00%                      | 0      | 0.00% | 0      | 0.00% | 0      | 0.00% |

#### C.2.3 Indicate which of the following functions are attributed to the Audit Committee:

|   | Yes | No |
|---|-----|----|
| Monitor the preparation and the integrity of the company's financial reporting and, where appropriate, that of the group, checking for compliance with legal provisions, the accurate demarcation of the consolidation scope, and the proper application of accounting principles.  | x   |    |
| Review internal control and risk management systems on a regular basis, so that the main risks are properly identified, managed and disclosed.  | х   |    |
| Monitor the independence and efficacy of the internal audit function; propose the selection, appointment, reappointment and removal of the head of internal audit; propose the department's budget; receive regular reports on its activities; and verify that senior management are acting on the findings and recommendations of its reports. |     | x  |
| Establish and supervise a mechanism whereby staff can report, confidentially and, if necessary, anonymously, any irregularities they detect in the course of their duties, in particular financial or accounting irregularities, with potentially serious implications for the firm.  | x   |    |
| Make recommendations to the board for the selection, appointment, reappointment and removal of the external auditor, and the terms and conditions of his engagement.  | х   |    |
| Receive regular information from the external auditor on the progress and findings of the audit programme, and check that senior management are acting on its recommendations.  | х   |    |
| Monitor the independence of the external auditor  | Х   |    |

C.2.3. Describe the rules that govern the organization and workings of each board committee and their assigned responsibilities.

#### APPOINTMENTS AND REMUNERATION COMMITTEE

- 1. Oversee the process of selecting the Company's directors and senior executives.
- 2. Propose and supervise the remuneration policy for the Company's directors and senior executives.
- 3. Advise on the appointment and removal of the Secretary.

#### AUDIT COMMITTEE

- 1. Inform the Shareholders' Meeting about the matters within the scope of its competency that are raised by shareholders during the meeting.
- 2. Propose to the Board of Directors, for submission to the Shareholders' Meeting, the appointment of external auditors or audit firms, as referred to in article 264 of the current Capital Companies Act.
- 3. Supervise the internal audit unit, if the Company has one.
- 4. Be apprised of the Company's financial information and internal control systems.
- 5. Liaise with the Company's external auditors to receive information about matters that might jeopardise their independence and any other matters related to the audit process
- as well as other communications envisaged in the audit legislation and technical audit standards.
- 6. Avoid qualifications in the auditors' report.
- C.2.5 Indicate if there are any Board sub-committee regulations, where they can be consulted, and amendments made in the year. Also, indicate if an annual report on each committee's activities has been drafted voluntarily.

APPOINTMENTS AND REMUNERATION COMMITTEE

Governed by the Appointments and Remuneration Committee Regulation adopted in December 2007 and amended in July 2012. This document is available for consultation on the CNMV website and on that of the company - www.prim.es. No annual report has been produced about this committee's activities.

#### **AUDIT COMMITTEE**

Governed by the Audit Committee Regulation, which was adopted in June 2003 and has not been amended. This document is available for consultation on the CNMV website and on that of the company - www.prim.es. No annual report has been produced about this committee's activities.

C.2.6 Indicate if the executive committee's composition reflects the composition of the board in terms of director category:

Yes No X

If not, detail the composition of the executive committee.

There is no Executive Committee.

### D RELATED-PARTY AND INTERCOMPANY TRANSACTIONS

D.1 Identify the competent body and detail any procedure for the approval of related-party and intercompany transactions.

Body competent to approve related-party transactions

Board of Directors

Procedure for approving related-party transactions

In the event of a related-party transaction, the Audit Committee draws up a reasoned report and submits it to the Board of Directors.

Detail whether approval of related-party transactions has been delegated, and identify the body or person to which this function has been delegated.

- D.2 Give details of any transactions that are significant, because of their size or nature, between the company or any group undertakings and significant shareholders of the company:
- D.3 Give details of any transactions that are significant, because of their size or nature, between the company or any group undertakings and the company's directors or executives:
- D.4 Detail the significant transactions between the company and other companies in the group, except those that are eliminated in consolidation or do not form part of the company's normal operations because of their purpose and conditions:

In any event, provide details of any intercompany transactions carried out with undertakings established in countries or territories that are classified as tax havens:

- D.5 State the value of transactions carried out with other related parties.
  - 0 (thousand euro)
- D.6 Specify the mechanisms established to detect, identify and resolve any conflicts of interest arising between the company and/or the group and its directors, senior managers or significant shareholders.

Directors and executives are obliged to notify the Board of any conflict of interest they may have with the Company. In the event of a conflict, the director in question may not participate in resolving the conflict.

#### D.7 Is more than one company in the Group listed in Spain?

| Yes No | X |
|--------|---|
|--------|---|

Identify the subsidiaries that are listed in Spain:

#### Listed subsidiary companies

State whether their respective areas of activity and any business dealings between them, as well as between the listed subsidiary and other group companies, have been defined precisely in a public document;

Define any business relationships between the parent company and the listed subsidiary, and between the latter and the rest of the group companies

Identify the mechanisms established to resolve any conflicts of interest between the listed subsidiary and the other companies in the group:

Mechanisms in place to resolve possible conflicts of interest

## RISK CONTROL AND MANAGEMENT SYSTEMS

E.1 Describe the scope of the company's Risk Management System.

The Company's risk control process ranges from the Board of Directors and senior management down to the operational and control areas, the goal being to identify and manage each risk in a way that is compatible with the strategic plans.

E.2 Identify the bodies of the company responsible for drawing up and executing the Risk Management System.

The Board of Directors, senior management, the Audit Committee, heads of operational and support areas and the Controller's office.

#### E.3 Indicate the main risks that may affect attainment of the business targets.

- 1. Financial risks, including interest rate risk, exchange rate risk, credit risk and liquidity risk.
- 2. Loss of revenues due to withdrawal of a healthcare product from the market.

Any healthcare product such as those distributed by medical supply companies like ours is susceptible

to being withdrawn from the market by the health authorities of any of the countries in which it is marketed as a result of an incident in its application. This would immediately halt marketing of the product in all other countries, with the

consequent negative impact on revenues. This risk is real but has arisen only very rarely in practice because manufacturers of healthcare products are very careful to comply strictly with the law in the respective countries and because of our requirement that the manufacturer of any product distributed by the Company should comply strictly with the applicable international product safety standards. 3. Civil liability resulting from adverse effects on patients of products sold by the Company.

Every company in the industry accepts the risk that a product which it distributes may have undesired effects when applied to patients. Although this risk might in principle be attributable to the manufacturer, and is therefore covered by the manufacturer's insurance, if we distribute the product it is also covered by our own product liability insurance, which covers both our distribution and manufacturing activities.

4. Tax risk

The years 2006 to 2013, both inclusive, are open for inspection; the first two years of that period are in the process of being resolved.

#### E.4 Identify whether the organisation has a high level of tolerance to risk.

The Company exerts qualitative risk control and management for each of the main risks, in line with its strategic objectives.

#### E.5 State what risks materialised during the year.

Uncertainty in connection with the delay in receiving payments under Spain's Autonomous Region Liquidity Fund.

#### E.6 Describe the response and supervision plans for the company's main risks.

Each of the identified risks is analysed periodically by the department most directly affected in order to detect it as early as possible, bring it to the attention of management and propose possible actions.

# F INTERNAL CONTROL OVER FINANCIAL REPORTING (ICFR)

Describe the mechanisms that comprise the systems for Internal Control over Financial Reporting (ICFR).

#### F.1 The organisation's control environment

Provide details, highlighting the main characteristics of, at least:

F.1.1. Which bodies and/or functions are responsible for: (i) the existence and maintenance of an adequate and effective ICFR system; (ii) its implementation; and (iii) its supervision.

The Board of Directors holds the final responsibility for ICFR, the Finance Department for its implementation and maintenance, and the Audit Committee for its supervision.

# F.1.2. The following elements, if any, with regard to the process in which the financial reporting is formulated:

• Departments and/or mechanisms in charge of: (i) designing and reviewing the organisational structure; (ii) clearly defining the lines of responsibility and authority, with an appropriate distribution of tasks and functions; and (iii) ensuring that there are sufficient procedures for its proper dissemination within the company.

The CFO's Office is responsible for the design and maintenance of the organisation structure and matrix of responsibilities within the department that draws up the financial information.

• Code of conduct, approval body, degree of distribution and instruction, principles and values (indicating whether there are specific references to the register of operations and production of financial information), the body entrusted with analysing non-compliance and with proposing corrective actions and sanctions.

There is an Internal Code of Conduct that was approved by the Board of Directors; it can be viewed on the company's website.

• A whistleblowing channel, that allows reporting to the auditing committee of any irregularities of a financial or accounting nature, as well as cases of non-compliance with the code of conduct and irregular activities in the organisation, indicating if the matter is of a confidential nature.

There is a whistleblowing channel through which any irregularity detected by an employee can be reported to the Audit Committee.

• Training programmes and regular updating for staff involved in the preparation and review of financial information, as well as in the evaluation of ICFR, and which cover at least the accounting standards, auditing, internal control and risk management.

The quality system includes a training plan in which each head of department proposes training for their subordinates. The quality system is certified to ISO 13485 and is audited each year.

#### F.2 Evaluation of financial reporting risks

Provide information on, at least:

- F.2.1. What are the chief characteristics of the risk identification process, including error or fraud, in relation to:
  - If the process exists and is documented.

The company takes the necessary action to identify risks, paying particular attention to financial risks, although the procedure is not documented.

• Whether the process covers all the financial reporting objectives (existence and occurrence; integrity; valuation; presentation, itemisation and comparability; and rights and obligations), and if it is updated, and how often.

The financial information that is drawn up each month is reviewed by the Controller's Office in order to check its accuracy and identify any risks.

• The existence of a process for identifying the consolidation scope, taking into account, among others, whether there are complex corporate structures, instrumentality companies or special purpose vehicles.

The consolidation scope is defined and, given the group's stability, it would only be necessary to review it in the event of a change in the group' composition.

• If the process takes into account the effects of other types of risks (operational, technological, financial, legal, reputational, environmental, etc.) insofar as they affect the financial statements.

Other risks, such as operational, technology and environmental risks, are considered to be minor for the purposes of financial risk control.

• What governing body of the companies supervises the process.

The Audit Committee is the governing body with ultimate responsibility for supervising the process of risk identification.

#### F.3 Control activities

State whether the company has at least the following, and describe their characteristics:

F.3.1. Review and authorisation procedures for financial reporting and description of ICFR, to be disclosed to the securities markets, indicating those responsible, and risk documentation describing the flows of activities and controls (including those related to fraud risk) for the various types of transactions that may have a significant effect on material judgements, estimates, valuations and projections.

The financial information from each group company is drawn up by the accounting departments, consolidated by the finance department and validated by the CFO's office.

F.3.2. Internal control policies and procedures on security, the information systems (amongst others, access control, change control, operation of same, operating continuity and segregation of functions) that support the major processes of the entity with regard to the formulation and publication of financial reporting.

There are internal control procedures for the financial reporting systems that control and guarantee secure user access, using personalised logins and passwords, in line with their level of responsibility. The system automatically logs any changes.

Operational continuity is guaranteed through redundant servers and an established contingency policy and backups under the responsibility of the Systems Department.

F.3.3. Internal control policies and procedures for managing outsourced activities, and measurement, calculation or valuation services commissioned from independent experts, when these may materially affect the financial statements.

The Company does not subcontract nor has it outsourced any activity related to the financial information or its production.

#### F.4 Information and reporting

State whether the company has at least the following, and describe their characteristics:

F.4.1. A specific function responsible for defining accounting policies and keeping them up to date (accounting policies department or area) and resolving doubts or conflicts arising from their interpretation, maintaining fluid communications with the persons responsible for the operations within the organisation, together with an updated accounting policies manual reported to all units that operate in the entity.

The CFO's Office is responsible for defining and updating the accounting policies based on current regulations and keeping the operating divisions informed. It is also responsible for resolving any doubts or conflicts of interpretation that may arise and for keeping the Audit Committee informed.

F.4.2. Mechanisms using standard forms for gathering and preparing financial information, for application and use by all units in the company or group, to support the main financial statements and notes as well as detailed disclosures with regard to ICFR.

All companies in the group follow the same chart of accounts and apply the same accounting practices. During 2013, the only company that used a non-standard ERP transitioned to the group system, so that only one system will be in operation from 2014 onwards.

#### F.5 Supervision of system operation

Report on at least the following, giving details of their main features:

F.5.1. The supervision of ICFR performed by the Audit Committee, and whether the entity has an internal audit function with the duty of supporting the committee in supervising the internal control system, including ICFR. Also provide information on the scope of the evaluation of ICFR carried out during the year and the procedure by which the head of assessment reports the results, whether the entity has an action plan setting out corrective measures and whether its impact on financial reporting has been considered.

ICFR information is reviewed by the external auditor.
The Company is working to review and update the ICFR procedures.

F.5.2. Is there a discussion procedure through which the auditor (in accordance with the provisions of the Audit Technical Standards), the internal audit function and other experts can report to senior management and to the audit committee or company directors on any significant internal control weaknesses identified during the review of the financial statements, or any other entrusted to them? Also report on whether there is an action plan to remedy or mitigate identified weaknesses.

The Company has a discussion procedure whereby the external auditor communicates material internal control weaknesses identified during the process of auditing the financial statements to the Audit Committee. Once it has been apprised of any weaknesses, the Audit Committee makes a proposal to the Board with regard to the appropriate measures to correct or mitigate such weaknesses.

#### F.6 Other material information

#### F.7 External auditor report

Report on:

F.7.1. State whether the ICFR information supplied to the market has been reviewed by the external auditor, in which case the corresponding report should be attached. Otherwise, give the reasons for the absence of this review.

The full-year financial statements authorised by the Board of Directors are disclosed to the markets with the mandatory auditors' report.

### G DEGREE OF ADHERENCE TO RECOMMENDATIONS ON CORPORATE GOVERNANCE

Indicate the company's degree of compliance with the recommendations of the Unified Code of Corporate Governance.

If any recommendation is not followed or is followed only in part, include a detailed explanation of the reasons so that shareholders, investors and the market in general have sufficient information to be able to evaluate the company's course of action. Explanations of a general nature will not be sufficient.

| shareholder, or impos on the market.  | e other obstacle                                     | es to the taked              | ver of the    | company                  | by means of                     | share purchases                |
|---|--|------------------------------|---------------|--------------------------|---------------------------------|--------------------------------|
| See sections: A.10, B.1, B.   | 2, C.1.23 and C.1.2                                  | 4.                           |               |                          |                                 |                                |
|   | Compliant $\overline{ X }$                           |                              |               | Explain                  |                                 |                                |
| When a controlling com on:  | pany and a subs                                      | sidiary are bot              | n listed, the | e two shou               | uld provide d                   | etailed disclosure             |
| a) The respective field between the listed and a second control of the contr     |  | •                            |               | •                        | een them, as                    | s well as those                |
| b) The mechanisms fo  | or settling any co                                   | nflicts of intere            | est that mi   | ght arise.               |                                 |                                |
| See sections: D.4 and I   | D.7  |                              |               |                          |                                 |                                |
| Compliant   | Partially complia                                    | nt                           | Explain       |                          | Not applicable.                 | X                              |
| a) The transformation subsidiarisation carried out by the b) Any acquisition ocompany's corporation or company's corporation or carried out by the company's corporation or corporat | or the realloca e originating fire or disposal of ke | tion to subs<br>m, even thou | idiaries o    | f core ac<br>ter retains | tivities that<br>s full control | were previously of the former; |
| c) Operations that a  | re equivalent to                                     | the compan                   | y's liquida   | ation.                   |                                 |                                |
| See section: B.6  |  |                              |               |                          |                                 |                                |
| Compliant   | X F  | Partially compliant          |               | E                        | Explain                         |                                |
| Detailed proposals of the information stated in F of the notice of the Mo   | Recommendation                                       | •                            |               |                          |                                 |                                |
|   | Compliant X  |                              |               | Explain                  | ]                               |                                |
| 5. Separate votes should that shareholders ca particular to:  |  |                              |               | _                        | •                               | •                              |
| a) The appointment  | or ratification o                                    | of directors, w              | rith separ    | ate voting               | on each ca                      | ndidate;                       |

1. The articles of listed companies should not place an upper limit on the votes that can be cast by a single

| •                                | ps of articles that are   | •   |                                      | такен зерага                 | tery on an arti           | CIES UI                       |
|----------------------------------|---|---|--------------------------------------|------------------------------|---------------------------|-------------------------------|
|                                  | Compliant $\overline{X}$  | Partially compliant   |                                      | Explair                      |                           |                               |
|                                  | es should allow split vo<br>t clients can vote accord   |   |                                      | diaries acting               | as nominees               | on behalf o                   |
|                                  | Compliant[  | X   | I                                    | Explain                      |                           |                               |
| acting ir                        | rd of Directors should<br>the best interests of the<br>stained basis.   | •   | •                                    |                              | •                         |                               |
| value ov<br>dealings<br>good pra | d be guided at all time ver time. It should likew with stakeholders; fulf actices of the sectors a bibility principles it has s       | vise ensure that the dillisits obligations and not territories where it | company a<br>contracts<br>t does bus | abides by the in good faith; | laws and regurespects the | lations in its<br>customs and |
|                                  | Compliant X   | Partially compliant   |                                      | Explair                      |                           |                               |
| authoris<br>the esta<br>the boar | d should adopt, as core<br>lation of the organisatio<br>blished objectives while<br>rd in full should reserve<br>company's general po | nal resources to carry<br>e pursuing the compa<br>the right to approve: | y it forwar<br>Iny's intere          | d, and ensurin               | g that manage             | ement meets                   |
|                                  | i) The strategic or busines   | s plan, management tar  | gets and an                          | ınual budgets;               |                           |                               |
|                                  | ii) Investment and financin   | ng policy;  |                                      |                              |                           |                               |
|                                  | iii) Design of the structure  | of the corporate group;   |                                      |                              |                           |                               |
|                                  | iv) Corporate governance  | policy;   |                                      |                              |                           |                               |
|                                  | v) Corporate social respor  | nsibility policy;   |                                      |                              |                           |                               |
|                                  | vi) Remuneration and eval   | uation of senior officers   | ;                                    |                              |                           |                               |
|                                  | vii) Risk control and mana  | gement, and the periodi   | c monitorin                          | ng of internal infe          | ormation and co           | ntrol systems                 |
|                                  | viii) Dividend policy, as we  | ell as the policies and lin   | nits applyin                         | ig to treasury sto           | ock.                      |                               |
| See s                            | ections: C.1.14, C.1.16 and I   | ≣.2   |                                      |                              |                           |                               |
|                                  |   |   |                                      |                              |                           |                               |
|                                  |   |   |                                      |                              |                           |                               |

b) The following decisions :

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| i) On the proposal of the company's chief executive, the appointment and removal of senior executives, and their compensation clauses. |
|--|
| ii) Directors' remuneration and, in the case of executive directors, the additional consideration for their                            |

iii) The financial information that all listed companies must periodically disclose.

management duties and other contractual conditions.

- iv) Investments or operations considered strategic by virtue of their amount or special characteristics, unless their approval corresponds to the General Shareholders' Meeting;
- v) The creation of, or the acquisition of holdings in, special purpose vehicles or entities resident in jurisdictions considered tax havens, and any other transactions or operations of a comparable nature whose complexity might impair the group's transparency.
- c) Transactions which the company conducts with directors, significant shareholders, shareholders with board representation or other related persons ("related-party transactions").

However, board authorisation need not be required for related-party transactions that simultaneously meet the following three conditions:

- 1. They are governed by standard form agreements applied on an across-the-board basis to a large number of clients;
- 2. They are arranged at market rates, generally set by the person supplying the goods or services;
- 3. They amount to more than 1% of the company's annual revenues.

It is advisable that related-party transactions should only be approved on the basis of a favourable report from the Audit Committee or some other committee with the same function; and that the directors involved should neither exercise nor delegate their votes, and should withdraw from the meeting room while the board debates and votes.

Ideally, the powers listed above should not be delegated with the exception of those mentioned in b) and c), which may be delegated to the Executive Committee in urgent cases and later ratified by the full board.

| See sections | : D.1 and D.6  |                     |         |         |  |  |  |
|--------------|--|---------------------|---------|---------|--|--|--|
|              | $Compliant \big[ \overline{X} \big]$   | Partially compliant |         | Explain |  |  |  |
|              | <ol> <li>In the interests of maximum effectiveness and participation, the Board of Directors should ideally<br/>comprise no fewer then five and no more than fifteen members.</li> </ol> |                     |         |         |  |  |  |
| See section: | C.1.2  |                     |         |         |  |  |  |
|              | Compliant  | X                   | Explain |         |  |  |  |

10. External directors, both proprietary and independent, should occupy an ample majority of board places, while the number of executive directors should be the minimum practical bearing in mind the complexity of the corporate group and the executive directors' ownership interest in the company.

|     | See sections: A.3 and C.1.3.  |  |  |  |  |  |  |  |  |  |  |
|-----|---|--|--|--|--|--|--|--|--|--|--|
|     | Compliant X Partia  | lly compliant  |  | Explain  |  |  |  |  |  |  |  |
| 11. | That among external directors, the relatmatch the proportion between the capital remainder of the company's capital.  |  |  | •  |  |  |  |  |  |  |  |
|     | This proportional criterion can be r greater than would strictly corresp  |  | _  |  |  |  |  |  |  |  |  |
|     | In large cap companies where few o<br>shareholdings, despite the conside  | • •  |  | he legal threshold for significant   |  |  |  |  |  |  |  |
|     | In companies with a plurality of sha related.   | 2. In companies with a plurality of shareholders represented on the board but not otherwise related. |  |  |  |  |  |  |  |  |  |
|     | See sections: A.2, A.3 and C.1.3  |  |  |  |  |  |  |  |  |  |  |
|     | $Compliant \boxed{X}$   |  | Explain  |  |  |  |  |  |  |  |  |
| 12. | 2. Independent directors should represent a   | t least one-tl   | nird of all board  | d members.   |  |  |  |  |  |  |  |
|     | See section: C.1.3  |  |  |  |  |  |  |  |  |  |  |
|     | $Compliant \overline{ X }$  |  | Explain  |  |  |  |  |  |  |  |  |
| 13. | 3. The category of each director should be d which will make or ratify his or her apporeviewed in each year's Annual Corporal Committee. That report should also disclet the proposal of shareholders controlling I of a formal request for a board place from that of others that have applied successful. | intment. Thate Governances the reasons than 5% n shareholde  | at category sho<br>ce Report, afte<br>ons for the app<br>of capital; and<br>ers whose equi | ould subsequently be confirmed or<br>er verification by the Appointments<br>ointment of proprietary directors at<br>I give the reasons for any rejection<br>ty stake is equal to or greater than |  |  |  |  |  |  |  |
|     | See sections: C.1.3 and C.1.8   |  |  |  |  |  |  |  |  |  |  |
|     | Compliant X Partia  | lly compliant  |  | Explain  |  |  |  |  |  |  |  |
| 14. | Where there are few or no female directo filling new vacancies:   | rs, the Appo   | intments Comn  | nittee should ensure that, when  |  |  |  |  |  |  |  |
|     | a) The process of filling board vacanci   | es has no i  | mplicit bias aç  | gainst female candidates;  |  |  |  |  |  |  |  |
|     | b) The company makes a conscious ef candidates for directorships.   | fort to inclu  | ıde women wi   | th the target profile among the  |  |  |  |  |  |  |  |
|     | See sections: C.1.2, C.1.4, C.1.5, C.1.6, C.2.2   | and C.2.4.   |  |  |  |  |  |  |  |  |  |

|     | Compliant X  | Partially compliant                     |                 | Explain  |         | Not ap     | pplicable. |                |  |
|-----|--|---|-----------------|----------|---------|------------|------------|----------------|--|
| 15. | 5. The Chairman, as the person responsible for the proper operation of the Board of Directors, should ensure that directors are supplied with sufficient information in advance of board meetings, and work to procure a good level of debate and the active involvement of all members, safeguarding their rights to freely express and adopt positions; he or she should organise and coordinate, with the chairmen of the relevant board committees, regular evaluations of the board and, where appropriate, the company's managing director or chief executive. |   |                 |          |         |            |            |                |  |
|     | See sections: C.1.19 and C.  | 1 41                                    |                 |          |         |            |            |                |  |
|     | Compliant X  | Part                                    | ially compliant |          |         | Explain    |            |                |  |
| 16. | When the Chairman of be empowered to reque the agenda; to coordinate evaluation of the Chairman  | est that a meeting<br>ate and give voic | of the boar     | d be con | vened c | r that new | business   | be included on |  |
|     | See section: C.1.22  |   |                 |          |         |            |            |                |  |
|     | Compliant $X$  | Partially compliant                     |                 | Explain  |         | Not ap     | oplicable. |                |  |
|     | <ul> <li>a) Adhere to the spirit and letter of the law and any implementing regulations, including those issued by regulatory agencies;</li> <li>b) Comply with the company's Articles of Association and the regulations of the Shareholders' Meeting, the Board of Directors and others;</li> <li>c) Are informed by the good governance recommendations of this Unified Code that the</li> </ul>  |   |                 |          |         |            |            |                |  |
|     | company has subscribed to.  And, in order to safeguard the independence, impartiality and professionalism of the Secretary, the Appointments Committee should be consulted with regard to his or her appointment and removal, which should be approved by a full board meeting; the relevant appointment and removal procedures should be detailed in the board's regulations.   |   |                 |          |         |            |            |                |  |
|     | See section: C.1.34  |   |                 |          |         |            |            |                |  |
|     | Compliant X  | Part                                    | ially compliant |          |         | Explain    |            |                |  |
| 18. | The board should mee with a calendar and ag addition of other items.   |   |                 |          |         |            |            |                |  |
|     | See section: C.1.29  |   |                 |          |         |            |            |                |  |
|     | Compliant X  | Part                                    | ially compliant |          |         | Explain    |            |                |  |
| 19. | Director absences shoul Report. When directors   | •                                       |                 |          |         |            | •          |                |  |

|     | See sections: C.1.28, C.1.29   | and C.1.30             |              |           |            |           |              |             |
|-----|--|------------------------|--------------|-----------|------------|-----------|--------------|-------------|
|     | $Compliant  \overline{ X }$  | Partial                | ly compliant |           |            | Explain   |              |             |
| 20. | When directors or the Se<br>the company's performa<br>expressing them can rec                  | ance, and such c       | oncerns ar   | e not re  | solved a   |           |              |             |
|     | $Compliant[\overline{X}]$  | Partially compliant    |              | Explain   |            | Not ap    | plicable.    |             |
| 21. | The board in full should of  | evaluate the follow    | wing points  | on a ye   | arly basis | S:        |              |             |
|     | a) The quality and effic   | eiency of the boa      | rd's perfoi  | mance     | ;          |           |              |             |
|     | b) Starting from a repo<br>duties by the Chairr  | <del>_</del>           |              | itments   | Commi      | ttee, the | performan    | ce of their |
|     | c) The board sub-com   | mittees' perform       | ance, on th  | ne basis  | of the r   | eports f  | urnished b   | y them.     |
|     | See sections: C.1.19 and C.1   | .20                    |              |           |            |           |              |             |
|     | $Compliant \boxed{\mathtt{X}}$   | Partial                | ly compliant |           |            | Explain   |              |             |
| 22. | All directors should be a matters within the board such requests should be See section: C.1.41 | 's competence. U       | nless the A  | ticles o  | the Boa    | rd Regul  | ation indica |             |
|     |  | compliant X            |              |           | Explain    |           |              |             |
|     | Ç  | 011pilatit <u>  77</u> |              |           |            |           |              |             |
| 23. | All directors should be e out their duties. The con in special circumstances                   | npany should pro       | vide suitabl | e chann   | els for th | e exercis |              |             |
|     | See section: C.1.40  |                        |              |           |            |           |              |             |
|     | С  | ompliant X             |              |           | Explain    |           |              |             |
| 24. | Companies should organ<br>workings of the company<br>programmes when circu                     | and its corporate      | governand    |           |            |           |              |             |
|     | $Compliant[\overline{X}]$  | Partial                | ly compliant |           |            | Explain   |              |             |
| 25. | Companies should requireffectively, and, as such   |                        | o devote su  | ufficient | time and   | effort to | perform the  | eir duties  |

|     | a) Directors should inform the Appointments Control     that might detract from the necessary dedicates.                  |                        | any other professional obligation             | S   |
|-----|---|------------------------|---|-----|
|     | b) Companies should lay down rules about the can hold.  | number of d            | lirectorships their board members             | ;   |
|     | See sections: C.1.12, C.1.13 and C.1.17   |                        |   |     |
|     | Compliant Partially complian  | t                      | Explain X                                     |     |
|     | Due to the small number of directors, the Chairman is up to date wi rule regarding the minimum dedication to the company. | th their activities. ( | Consequently, the Board has not established a |     |
| 26. | 26. The proposal for the appointment or renewal of direct as well as provisional appointments by the method               |                        |   | _   |
|     | a) Based on a proposal by the Appointments C  | ommittee, ir           | n the case of independent director            | S.  |
|     | b) Subject to a report from the Appointments C  | Committee, ir          | n all other cases.                            |     |
|     | See section: C.1.3  |                        |   |     |
|     | Compliant X Partially compliant   | t                      | Explain                                       |     |
| 27. | 27. Companies should post the following director partipermanently updated:  | culars on the          | ir websites, and keep them                    |     |
|     | a) Background and professional experience;  |                        |   |     |
|     | b) Directorships held in other companies, liste   | d or otherwi           | se;   |     |
|     | c) An indication of the director's classification shareholder they represent or have links wi                             | •                      | e of proprietary directors, stating           | the |
|     | d) The date of their first and subsequent appoi   | ntments as a           | a company director, and;                      |     |
|     | e) Shares held in the company and any options   | s on same.             |   |     |
|     |   |                        |   |     |
|     | Compliant X Partially complian  | t                      | Explain                                       |     |
| 28. | 28. Proprietary directors should resign when the share interest in its entirety.If such shareholders reduce               |                        |   | )   |

|     | See sections: A.2, A.3 and C.1.2   |  |  |  |  |  |
|-----|--|--|--|--|--|--|
|     | Compliant Partially compliant Explain X  |  |  |  |  |  |
|     | The Articles and the Board Regulation do not establish any maximum period for directorships. Nevertheless, although the case has never arisen, it is logical that the Board would propose the removal of a proprietary shareholder in the event of a significant decline in the related shareholding.  |  |  |  |  |  |
| 29. | The Board of Directors should not propose the removal of independent directors before the end of their term as mandated by the Articles, except where just cause is found by the Board, based on a proposal from the Appointments Committee. In particular, just cause will be presumed when a director is in breach of his or her fiduciary duties or where circumstances result in him/her no longer qualifying as an independent director, in accordance with the provisions of Order ECC/461/2013.   |  |  |  |  |  |
|     | The removal of independent directors may also be proposed when a takeover bid, merger or similar corporate operation produces changes in the company's capital structure, in order to meet the proportionality criterion set out in Recommendation 11.   |  |  |  |  |  |
|     | See sections: C.1.2, C.1.9, C.1.19 and C.1.27  |  |  |  |  |  |
|     | Compliant X Explain  |  |  |  |  |  |
| 30. | Companies should establish rules obliging directors to inform the board of any circumstance that might harm the organisation's name or reputation, tendering their resignation as the case may be, with particular mention of any criminal charges brought against them and the progress of any subsequent trial.  The moment a director is indicted or tried for any of the crimes stated in article 213 of the Capital Companies Act, the board should examine the matter and, in view of the particular circumstances and potential harm to the company's name and reputation, decide whether or not he or she should be called on to resign. The board should also disclose all such determinations in the Annual Corporate Governance Report. |  |  |  |  |  |
|     | See sections: C.1.42, C.1.43   |  |  |  |  |  |
|     | Compliant A Partially compliant Explain  |  |  |  |  |  |
| 31. | All directors should express clear opposition when they feel that a proposal submitted for the board's approval might be detrimental to the company's interests. In particular, independents and other directors unaffected by the conflict of interest should challenge any decision that may be detrimental to the interests of shareholders lacking board representation.   |  |  |  |  |  |
|     | When the board makes material or reiterated decisions about which a director has expressed serious reservations, then he or she must draw the pertinent conclusions. Directors resigning for such causes should set out their reasons in the letter referred to in the next Recommendation.  |  |  |  |  |  |
|     | The terms of this Recommendation should also apply to the Secretary of the board, whether or not he/she is a director.   |  |  |  |  |  |
|     | Compliant X Partially compliant Explain Not applicable.  |  |  |  |  |  |

of their entitlement to proprietary directors, the latter's number should be reduced accordingly.

| 32.  | 22. Directors who give up their place before<br>state their reasons in a letter to be<br>resignation is reported in a regulator<br>Annual Corporate Governance Report  | sent to a<br>y disclos | Il members   | of the bo    | ard. Irrespective of w | hether such  |
|--|--|------------------------|--------------|--------------|------------------------|--------------|
|  | See section: C.1.9   |                        |              |              |                        |              |
|  | Compliant Partially complia  | nt                     | Explain      |              | Not applicable. X      |              |
| 33.  | <ol> <li>Remuneration comprising the delive<br/>share options or other share-based<br/>membership of pension schemes sho</li> </ol>  | instrumer              | nts, paymen  | ts linked t  | to the company's per   |              |
|  | The delivery of shares is excluded them until the end of their tenure.   | from this              | s limitation | where the    | directors are oblige   | ed to retain |
|  | Compliant Partially complia  | nt                     | Explain      |              | Not applicable. X      |              |
| 34.  | 4. External directors' remuneration shour responsibilities that the post entails, b  |                        |              |              |                        |              |
|  | $Compliant[\overline{X}]$  | Explain                |              | Not          | applicable.            |              |
| 35. In the case of remuneration linked to company earnings, deductions should be computed for any qualifications in the external auditor's report. |  |                        |              | or any       |                        |              |
|  | $Compliant[\overline{X}]$  | Explain                |              | Not          | applicable.            |              |
| 36.  | 6. In the case of variable remuneration, remuneration policies should include limits and technic safeguards to ensure that they reflect the professional performance of the beneficiaries and not simplified the general progress of the markets or the company's sector, atypical or exceptional transactions other circumstances of this kind. |                        |              | d not simply |                        |              |
|  | $Compliant[\overline{X}]$  | Explain                |              | Not          | applicable.            |              |
| 37.  | <ol> <li>Where the company has an Executive<br/>should be similar to that of the board<br/>the Executive Committee.</li> </ol>   |                        | •            |              |                        |              |
|  | See sections: C.2.1 and C.2.6  |                        |              |              |                        |              |
|  | Compliant Partially complia  | nt                     | Explain      |              | Not applicable. X      |              |
| 38.  | 88. The board should be kept fully informed Committee. To this end, all board men  |                        |              |              | •                      |              |
|  | $Compliant[\overline{X}]$  | Explain                |              | Not          | applicable.            |              |

39. In addition to the Audit Committee required by the Securities Market Act, the Board of Directors should establish an Appointments and Remuneration Committee or separate Appointments and Remuneration Committees. The rules governing the make-up and operation of the Audit Committee and the Appointments and Remuneration committee(s) should be set out in the board regulations, and include the following: a) The Board of Directors should appoint the members of such committees having regard to the directors' knowledge, aptitudes and experience and the terms of reference of each committee; discuss their proposals and reports; and be responsible for overseeing and evaluating their work, which should be reported to the first plenary meeting of the board following each such meeting; b) These committees should be formed exclusively of non-executive directors and have a minimum of three members. Executive directors or senior officers may also attend meetings, for information purposes, at the Committees' express invitation. c) Committees should be chaired by an independent director. d) They may engage external advisors, when they feel this is necessary for the discharge of their duties. e) Meeting proceedings should be minuted and a copy sent to all board members. See sections: C.2.1 and C.2.4 Compliant [ Partially compliant X Explain All subsections are complied with except for subsection b), which is partly complied with. Both committees are composed of two non-executive directors and one executive director, whose appointment is due to the fact that the Board of Directors understood that the latter person ought to be a member of both committees because of their extensive knowledge of the Company, which it important that they belong to both committees. 40. Supervision of compliance with internal codes of conduct and corporate governance rules should be entrusted to the Audit Committee, the Appointments Committee or, as the case may be, separate Compliance or Corporate Governance committees. See sections: C.2.3 and C.2.4 Compliant X Explain 41. Members of the Audit Committee, particularly its chairman, should be appointed on the basis of their

42. Listed companies should have an internal audit function, under the supervision of the Audit Committee, to ensure the proper operation of internal reporting and control systems.

knowledge and background in accounting, auditing and risk management matters.

Explain

Compliant X

See section: C.2.3

|   | The size of the Company has made it advisable to create and maintain a Controller's Office, reporting directly to the Board of Directors; the Audit Committee liaises constantly with that Office.  |  |  |
|---|---|--|--|
| 43.   | The head of the internal audit function should present an annual work programme to the Audit Committee; report to it directly on any incidents arising during its implementation; and submit an activities report at the end of each year.  |  |  |
|   | Compliant Partially compliant Explain X   |  |  |
|   | The Company does not have an internal audit body, but it does have a Controller's Office.   |  |  |
| 44.   | Control and risk management policy should specify at least:   |  |  |
|   | a) The various types of risk (operational, technological, financial, legal, reputational) that the company is exposed to, with contingent liabilities and other off-balance-sheet risks being included under financial or economic risks;   |  |  |
|   | b) The determination of the risk level that company considers to be acceptable.   |  |  |
|   | c) The measures in place to mitigate the impact of identified risk events should they occur.  |  |  |
|   | d) The internal control and reporting systems to be used to control and manage the above risks, including contingent liabilities and off-balance-sheet risks.   |  |  |
|   | See section: E  |  |  |
|   | Compliant X Explain   |  |  |
| 45.   | The Audit Committee's role should be:   |  |  |
|   | 1. With respect to internal control and reporting systems:  |  |  |
| <ul> <li>a) Ensuring that the main risks identified as a result of oversight of the efficacy of the company's inter<br/>control and internal audit, as the case may be, are managed and disclosed appropriately.</li> </ul> |   |  |  |
|   | b) Monitoring the independence and efficacy of the internal audit function; proposing the selection, appointment, reappointment and removal of the head of internal audit; proposing the department's budget; receiving regular report-backs on its activities; and verifying that senior management are acting on the findings and recommendations of its reports. |  |  |

c) Establishing and supervising a mechanism whereby staff can report, confidentially and, if necessary, anonymously, any irregularities they detect in the course of their duties, in particular financial or accounting

irregularities, with potentially serious implications for the firm.

X

Explain

Compliant

## 2. With respect to the external auditor:

|     | <ul> <li>a) Receiving regular information from the opportunity</li> <li>a) Receiving regular information from the opportunity</li> </ul>  |              |                      |               |               | audit         |
|-----|---|--------------|----------------------|---------------|---------------|---------------|
|     | b) Monitoring the independence of the exte  | ernal audi   | itor, to which er    | nd:           |               |               |
|     | i) The company should notify any chang<br>by a statement of any disagreements   |              |                      |               |               |               |
|     | iii) The Committee should investigate th  | e issues (   | giving rise to th    | e resignatior | of any extern | al auditor.   |
|     | See sections: C.1.36, C.2.3, C.2.4 and E.2  |              |                      |               |               |               |
|     | Compliant   |              |                      |               |               |               |
|     | Partially cor   | mpliant      | X                    | Explain       |               |               |
|     | In connection with information systems and internal control, r b), there is no Internal Audit body as such, although there is a Both recommendations regarding the internal auditor are con | a Controller | 's Office, as indica |               |               | mmendation    |
| 46. | 46. The Audit Committee should be empowered to even interview them without the presence of a  |              |                      |               | ee or manag   | er, and       |
|     | $Compliant \boxed{\overline{X}}$  |              | Explain              |               |               |               |
| 47. | 47. The Audit Committee should advise the Board prior to any decision-making in this connection   |              | following poin       | ts related to | o Recomme     | ndation 8     |
|     | <ul> <li>a) The financial information that all listed of<br/>should ensure that interim statements<br/>as the annual statements and, to this e<br/>review.</li> </ul>                       | are dra      | wn up undei          | r the same    | accounting    | g principles  |
|     | b) The creation or acquisition of shares jurisdictions considered tax havens, and nature whose complexity might impair t  | d any oth    | her transaction      | ons or ope    |               |               |
|     | c) Related-party transactions, except wher supervision and control committee.   | e their s    | scrutiny has         | been entru    | sted to son   | ne other      |
|     | See sections: C.2.3 and C.2.4   |              |                      |               |               |               |
|     | Compliant $\overline{ X }$ Partially con  | npliant      |                      | Explain       |               |               |
| 48. | 48. The Board of Directors should seek to present reservations or qualifications in the audit repethe Chairman of the Audit Committee and the their scope and content.                      | ort. Sho     | uld such rese        | rvations or   | qualification | s exist, both |
|     | See section: C.1.38   |              |                      |               |               |               |
|     | Compliant X Partially cor   | mpliant      |                      | Explain       |               |               |
|     |   |              |                      |               |               |               |

| 49. | Committee, if there is one such committee, should be independent dir  |                                     |
|-----|---|-------------------------------------|
|     | See section: C.2.1  |                                     |
|     | Compliant Explain Not   | applicable.                         |
|     | Only one of the three members of the committees is an independent director. The board unde should belong to the committee because of their extensive knowledge of the Company.                                    | rstood that the other two members   |
| 50. | 50. The Appointments Committee should have the following functions in a recommendations:  | addition to those stated in earlier |
|     | <ul> <li>a) Evaluate the balance of skills, knowledge and experience on<br/>capabilities required of the candidates to fill each vacancy, and<br/>necessary for them to properly perform their duties.</li> </ul> |                                     |
|     | b) Examine or organise, in an appropriate form, the successi<br>executive, making recommendations to the board so that the h<br>and orderly manner.   |                                     |
|     | c) Advise on the senior officer appointments and removals which to the board.   | n the chief executive proposes      |
|     | d) Report to the board on the gender diversity issues discussed Code.   | in Recommendation 14 of this        |
|     | See section: C.2.4  |                                     |
|     | Compliant X Partially compliant Explain   | Not applicable.                     |
| 51. | 51. The Appointments Committee should consult with the company's Chaespecially on matters relating to executive directors.  | irman and chief executive,          |
|     | Any board member may suggest directorship candidates to the consideration.  | e Appointments Committee for        |
|     | Compliant X Partially compliant Explain   | Not applicable.                     |
| 52. | 52. The Remuneration Committee should have the following functions in a recommendations:  | addition to those stated in earlier |
|     | a) Make proposals to the Board of Directors regarding:  |                                     |
|     | i) The remuneration policy for directors and senior executives;   |                                     |
|     | ii) The individual remuneration and other contractual conditions of ex  | ecutive directors.                  |

iii) The standard conditions for senior executive employment contracts.

|       | b) Oversee compliance with the remuneration policy set by the company.  |
|-------|---|
|       | See sections: C.2.4   |
|       | Compliant X Partially compliant Explain Not applicable.   |
|       | 53. The remuneration committee should consult with the company's chairman and chief executive, especially on matters relating to executive directors and senior officers.   |
|       | Compliant X Explain Not applicable.   |
| н оті | HER INFORMATION OF INTEREST   |
|       | 1. If you consider that there is any significant principle or aspect of the corporate governance practices of the company or its subsidiaries that is not covered by other sections of this report but which should be included to provide more comprehensive and detailed information on the structure and practices of governance in the undertaking or its group, detail them briefly. |
|       | 2. This section may be used to provide further information, clarifications or reservations in relation to the preceding sections of this report, which should be significant and not repetitive.  |
|       | Specifically, indications should be given if the company is subject to legislation other than Spanish legislation in corporate governance matters and, where applicable, include any information that the company is obliged to provide that is different to that required in this report.  |
|       | <ol> <li>The company may also indicate whether it has voluntarily adopted any other codes of ethics or good<br/>practices, whether international, industry-wide or otherwise. Identify any such code and the date on<br/>which it was adopted.</li> </ol>   |
|       | In connection with items C.1.3 and the list of executive directors and external proprietary directors, the Appointments and Remuneration Committee recommended the re-appointment of both directors but did not express an opinion on their original appointment since the Committee had not yet been created at that time.   |
|       | With respect to item C.2.1, the position of Chairman of the Appointments and Remuneration Committee was vacant as of 31 December 2013 due to the death of its former chairman, Mr Andrés Mª Pérez Prim.   |
|       | This annual corporate governance report was approved by the company's Board of Directors on 31 March 2014.  |
|       | Indicate any directors who voted against, or abstained from approving, this report.   |
|       | Yes No X  |
|       |   |